Hopewell Security SEWP VI Ordering Guide

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About Hopewell Security

Hopewell Security is a federal Product Integrator and a NASA SEWP VI Category A Contract Holder. We help agencies choose, buy and put to work the right cybersecurity, data and AI solutions.

Every engagement follows the same discipline: evaluate, procure, implement. We assess requirements across the Zero Trust pillars, recommend the best-fit solutions, and carry the order through delivery and the option years that follow. The recommendation comes from the architecture.

Contract	NASA SEWP VI, Category A: ITC/AV Solutions
Contract number	80TECH26D0421
Period of performance	November 2026 to October 2036
Website	www.hopewellfederal.com

About NASA SEWP VI

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," is a Government-Wide Acquisition Contract (GWAC). It gives every federal agency, and their approved contractors, access to the latest information technology, communication and audio-visual (ITC/AV) solutions and services. The program is funded by a usage fee of 0.34%, already included in Contract Holder pricing.

SEWP VI was awarded in three scope categories:

- **Category A:** ITC/AV Solutions. Hopewell's category.
- **Category B:** Enterprise-Wide ITC/AV Service Solutions
- **Category C:** Mission-Based ITC/AV Service Solutions

Not sure whether a requirement is in scope? Send an overview or bill of materials to help@sewp.nasa.gov and the SEWP Program Management Office will review it.

Company information

Legal name	Hopewell Security LLC
Address	2341 Dulles Station Blvd, #4, Herndon, VA 20171
UEI	Z9BAVB4URZT3
CAGE	9CR68
Size status	Small business. Woman-Owned Small Business (WOSB) and Economically Disadvantaged WOSB (EDWOSB)
Program Manager	Tracy Caprio · Tracy.Caprio@hopewellfederal.com · 703-989-5747
Deputy Program Manager	LaTonya Hall · lhall@hopewellfederal.com · 443-602-9327

How to order

Each agency sets its own internal ordering process and forms. The usual path:

1. **Request a quote.** Contact Hopewell directly, or send a request through the SEWP Quote Request Tool (QRT) on www.sewp.nasa.gov.
2. **Receive Hopewell's quote.** We respond with a SEWP quote, including part numbers, pricing and delivery terms.
3. **Create the Purchase Request.** The end user submits a Purchase Request (PR) with funding information to the agency's procurement office.
4. **Issue the Delivery Order.** The agency's Contracting Officer issues a Delivery Order (DO) on any valid federal order form. NASA does not issue DOs for other agencies.
5. **SEWP processes the order.** The SEWP Program Management Office reviews, logs and forwards the DO to Hopewell.
6. **Delivery and implementation.** Hopewell confirms the order, coordinates delivery with the manufacturer, and supports implementation.

Any change to an order must also go through the SEWP Program Management Office.

To request a quote from Hopewell: email Tracy.Caprio@hopewellfederal.com or call 703-989-5747. Include the agency, end user contact, requirement or bill of materials, and needed-by date.

Warranty, support and post-delivery

- **Warranty.** Products carry the manufacturer's standard warranty. Extended warranties and support plans can be quoted as separate line items.
- **Technical and software support.** Manufacturer support is available under the terms of each product's support plan. Hopewell coordinates with the manufacturer on your behalf and stays engaged until the issue is resolved.
- **Installation and implementation.** Where quoted, Hopewell coordinates installation and implementation with the manufacturer and your IT team, and confirms the solution is in use.
- **Renewals and option years.** We track renewal and option-year dates and reach out well ahead of each one.

Order issues and troubleshooting

If an order is delayed, incomplete or incorrect, contact Hopewell first. Include the Delivery Order number and a short description of the problem. We acknowledge every issue within one business day and keep you updated until it's resolved.

If an issue isn't resolved, contact the SEWP Program Management Office.

Fair Opportunity

FAR 16.505(b)(1) gives each contract holder a fair opportunity to be considered for every order over $10,000 under a multiple-award contract. The Contracting Officer decides how to provide fair opportunity and documents the rationale for each order. The SEWP Quote Request Tool is the recommended method. It automatically includes the Contract Holders in the selected category or a suggested source.

Points of contact

Need	Contact
Quotes and sales	Tracy Caprio, Program Manager · Tracy.Caprio@hopewellfederal.com · 703-989-5747
Warranty, technical and software support	LaTonya Hall, Deputy Program Manager · lhall@hopewellfederal.com · 443-602-9327
Order troubleshooting	Tracy Caprio, Program Manager · Tracy.Caprio@hopewellfederal.com · 703-989-5747
SEWP Program Management Office	help@sewp.nasa.gov · (301) 286-1478 · www.sewp.nasa.gov · Monday to Friday, 7:30 AM to 6:00 PM ET